



Leicestershire  
**Police**

Protecting our communities

# Managing Demand

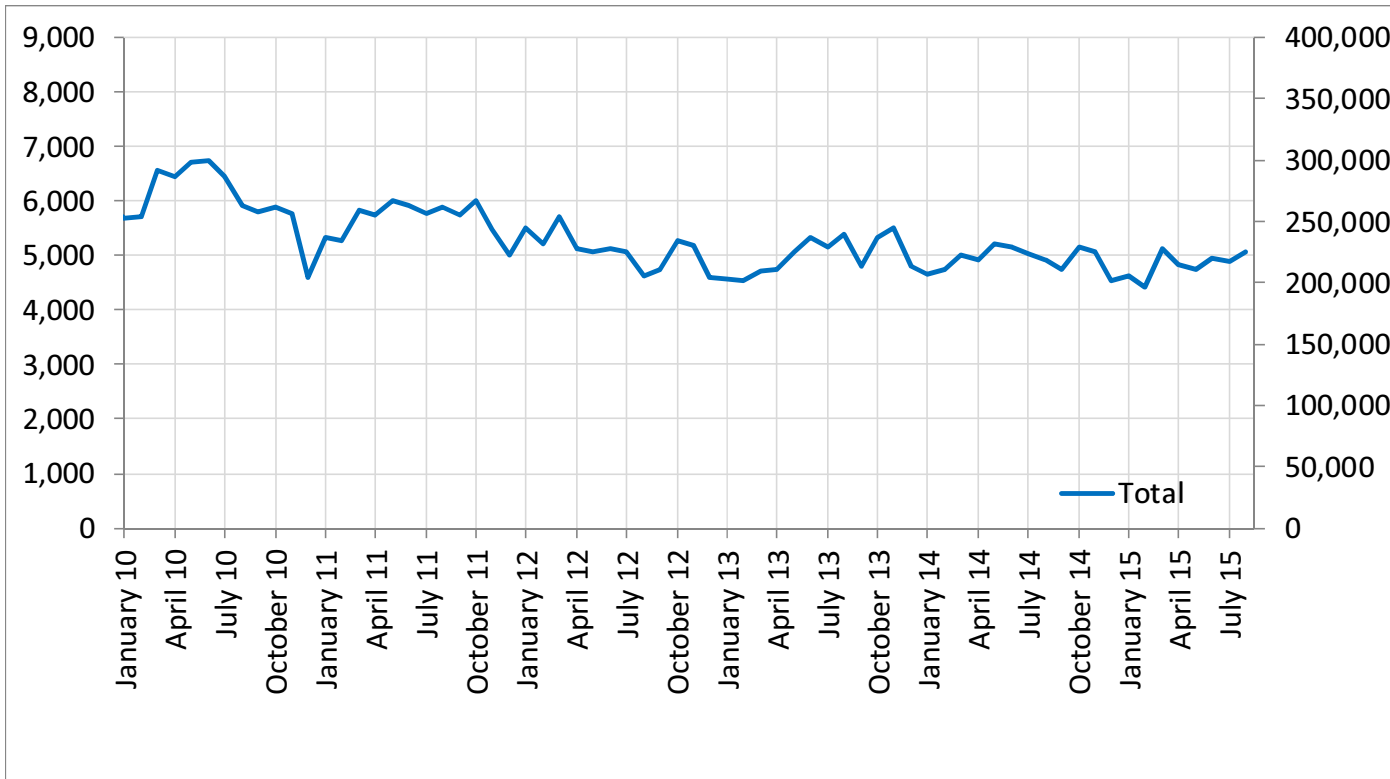
Mark Brennan

[leics.police.uk](http://leics.police.uk)

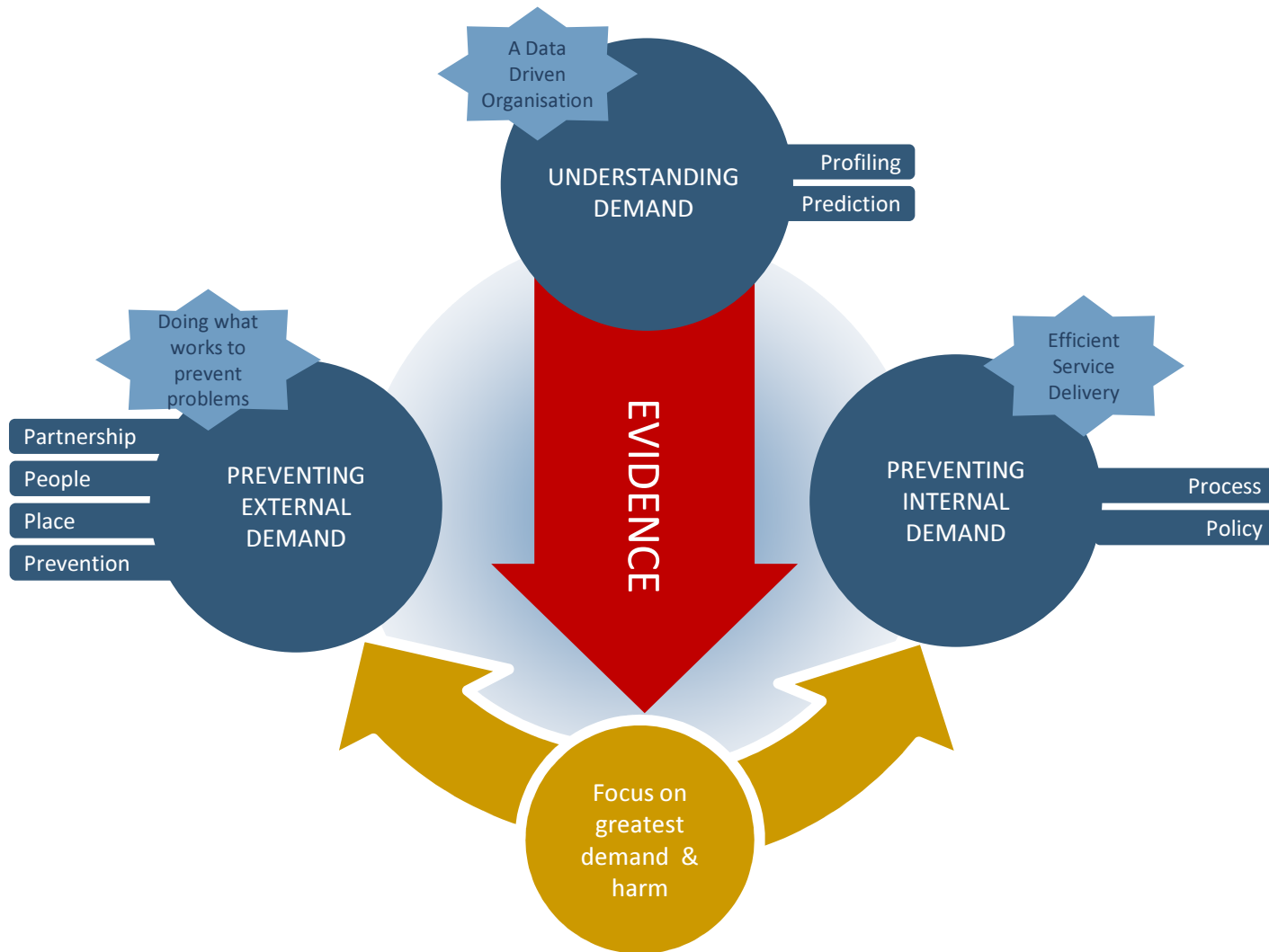


# Volume Over Time

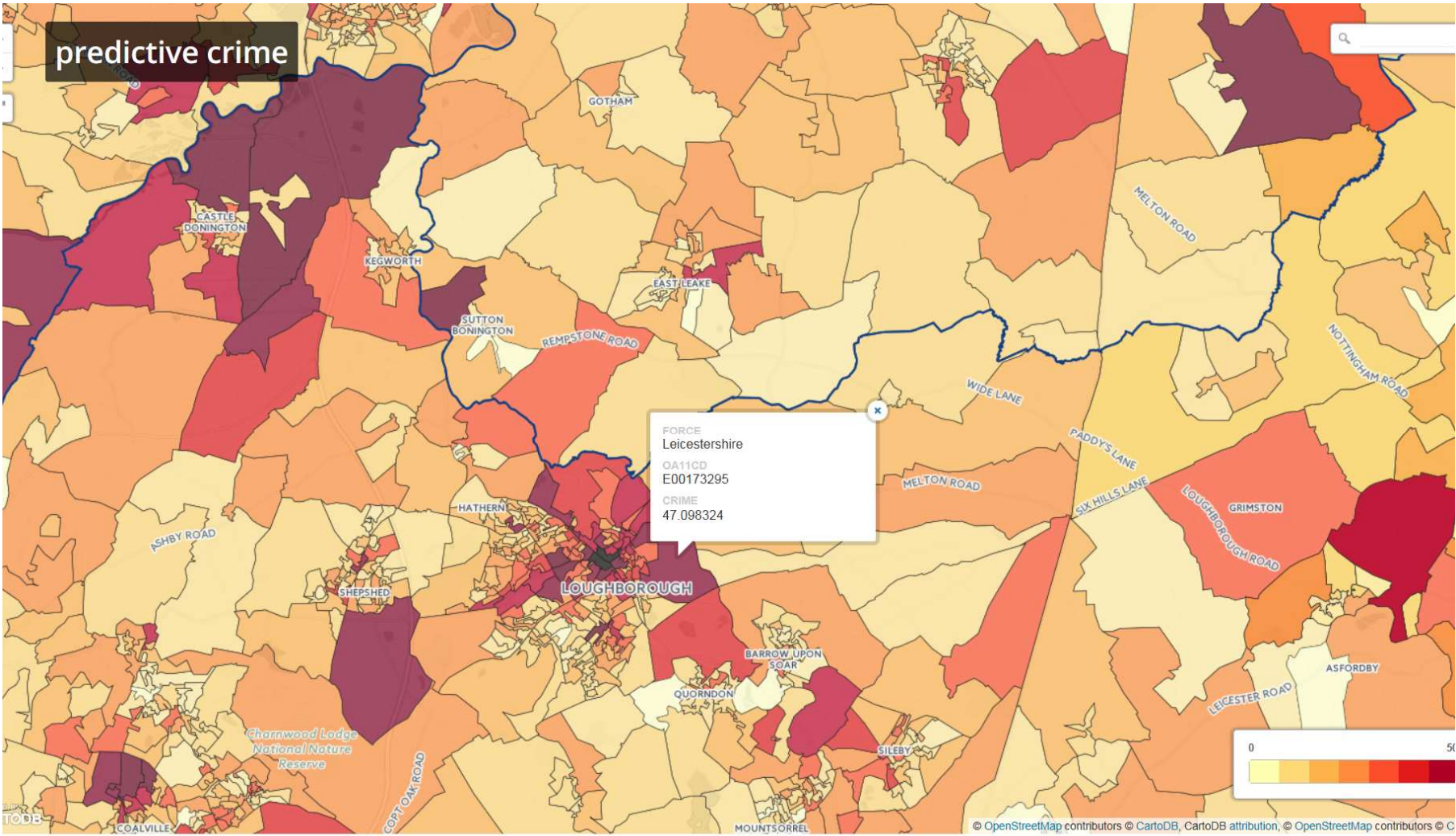
- The chart below shows volume of crime over time



- As can be seen, the general level of harm has been increasing since April 2013



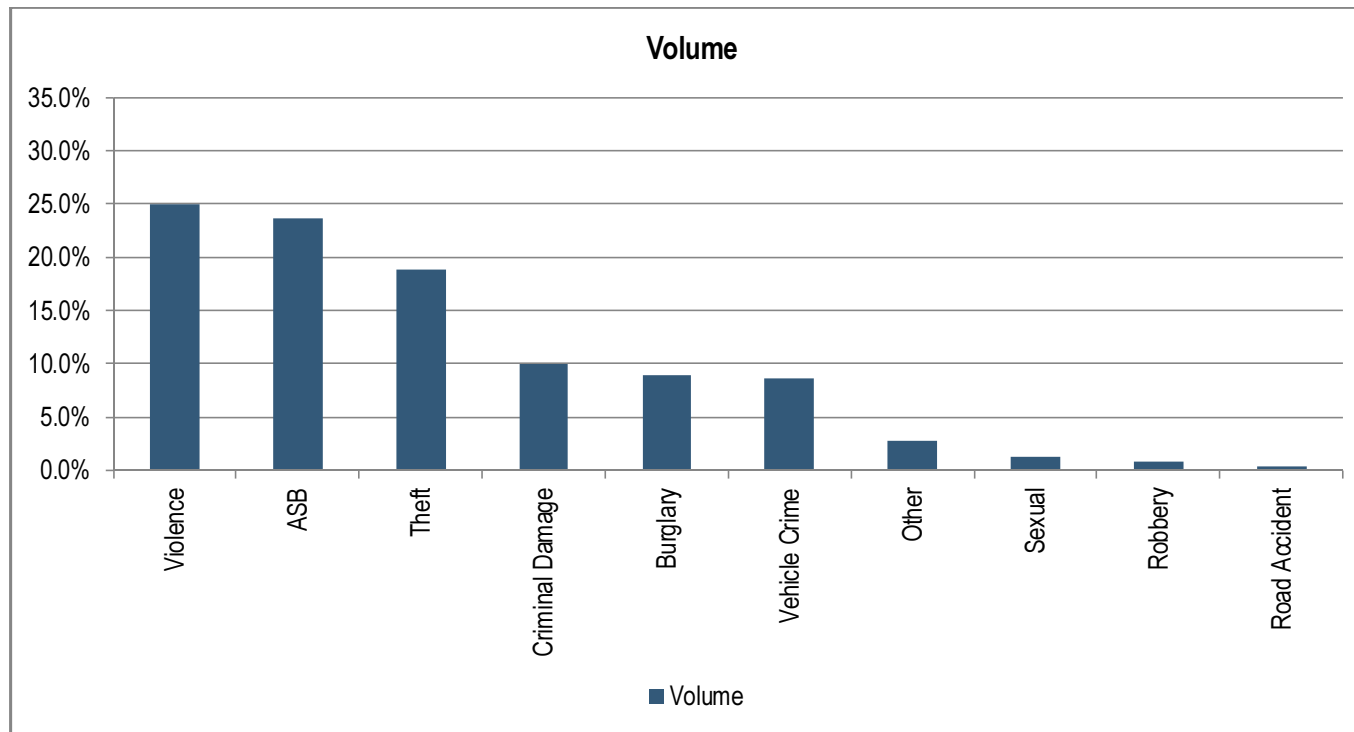
# Understanding Demand Using Predictive Analytics



reared by Benjamin Gebert

# Volume Vs Harm

- The chart below shows harm by category, sorted by highest to lowest volume



- As can be seen, sexual, robbery and Road accidents are significantly low volume but represent very high harm levels



# Responding in Partnership to Public Safety Concerns

76,308 incidents related to concern for safety and welfare in 2015.



- 520 medical incidents responded to by LFRS since May 2015 helping patients who have suffered a cardiac arrest amongst other conditions



**Kate Lyons**  
@MsKateLyons

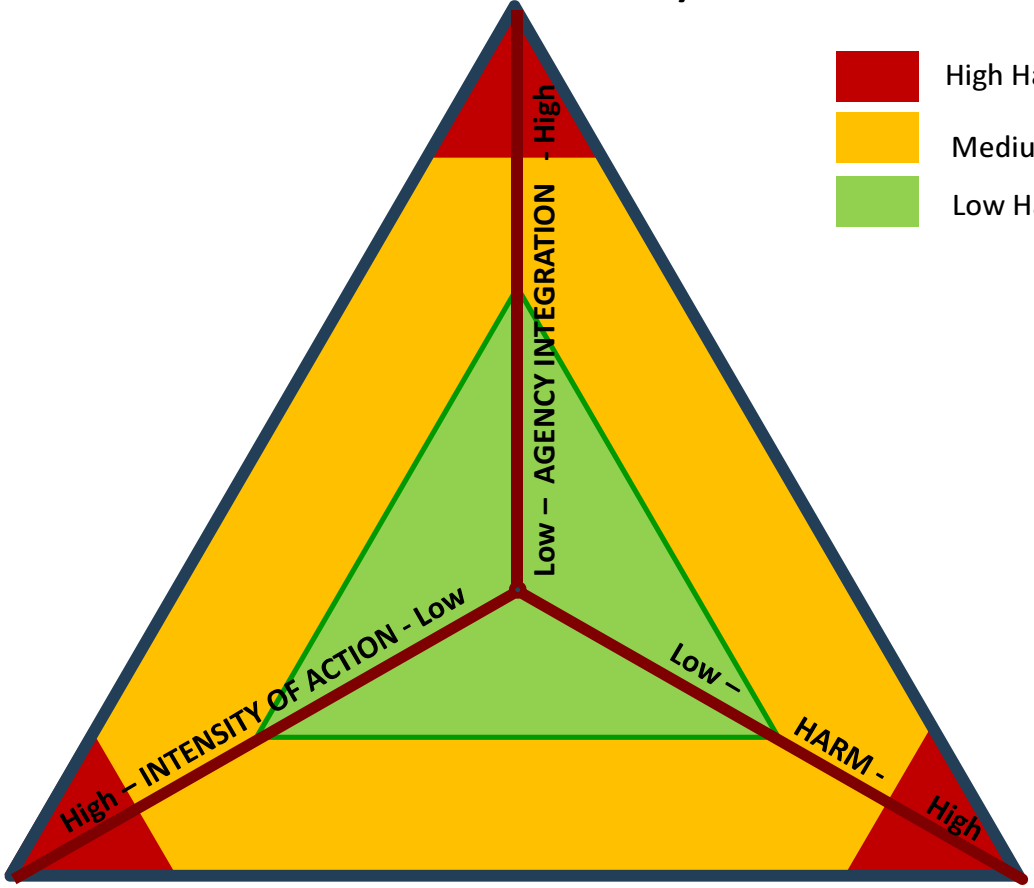


A privilege to ride along with these two last night in the Polamb. What a team. @EMASNHSTrust @Leicspolice



# The Problem Solving Triangle

OFFENDERS (INTEGRATED OFFENDER MANAGEMENT)

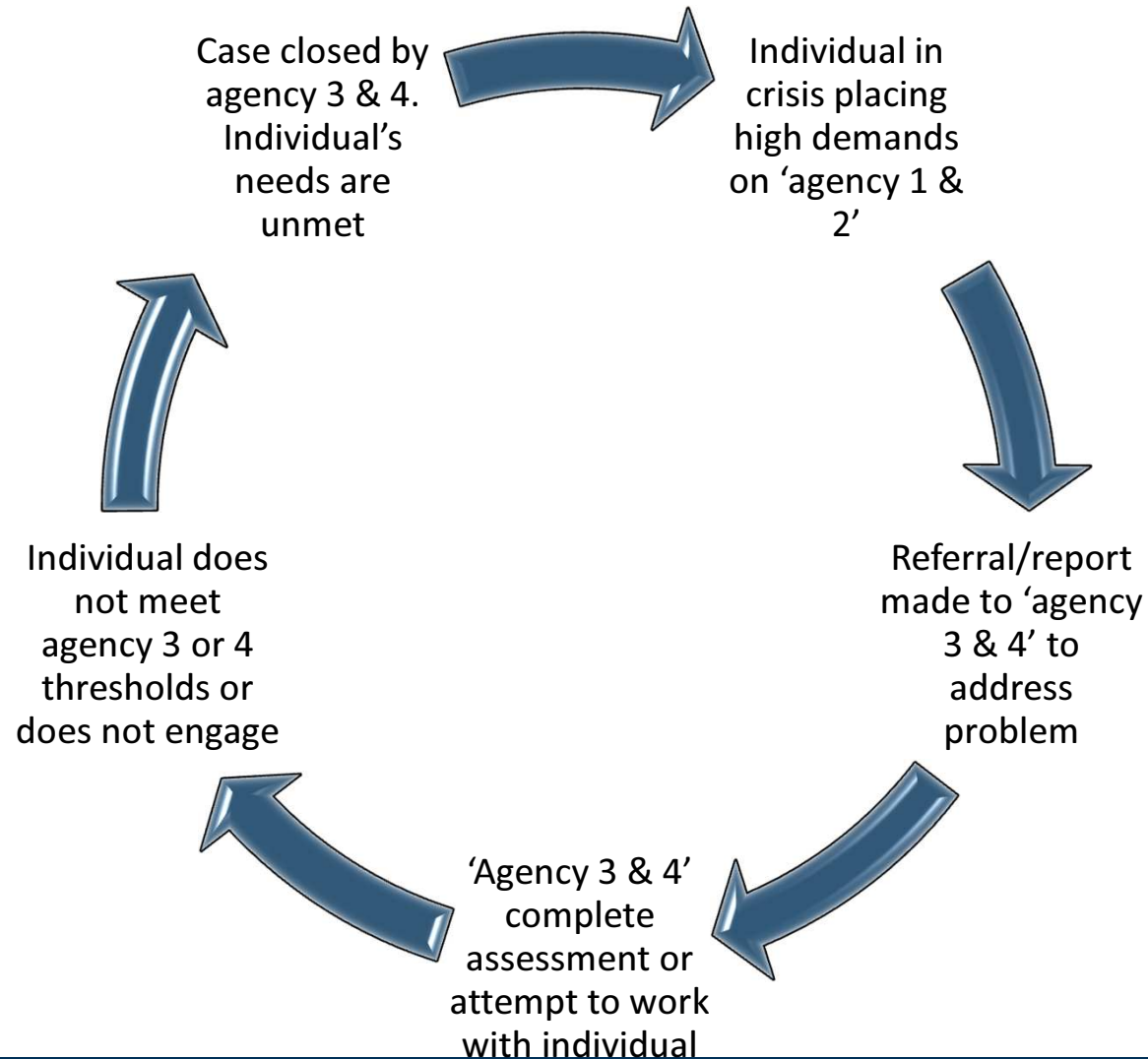


- High Harm (Intensive Integrated Multi-Agency Response)
- Medium Harm (Co-ordinated Multi-Agency Response)
- Low Harm (Community Led Response & Multi-Agency Oversight)

PLACES (INTEGRATED PLACE MANAGEMENT)

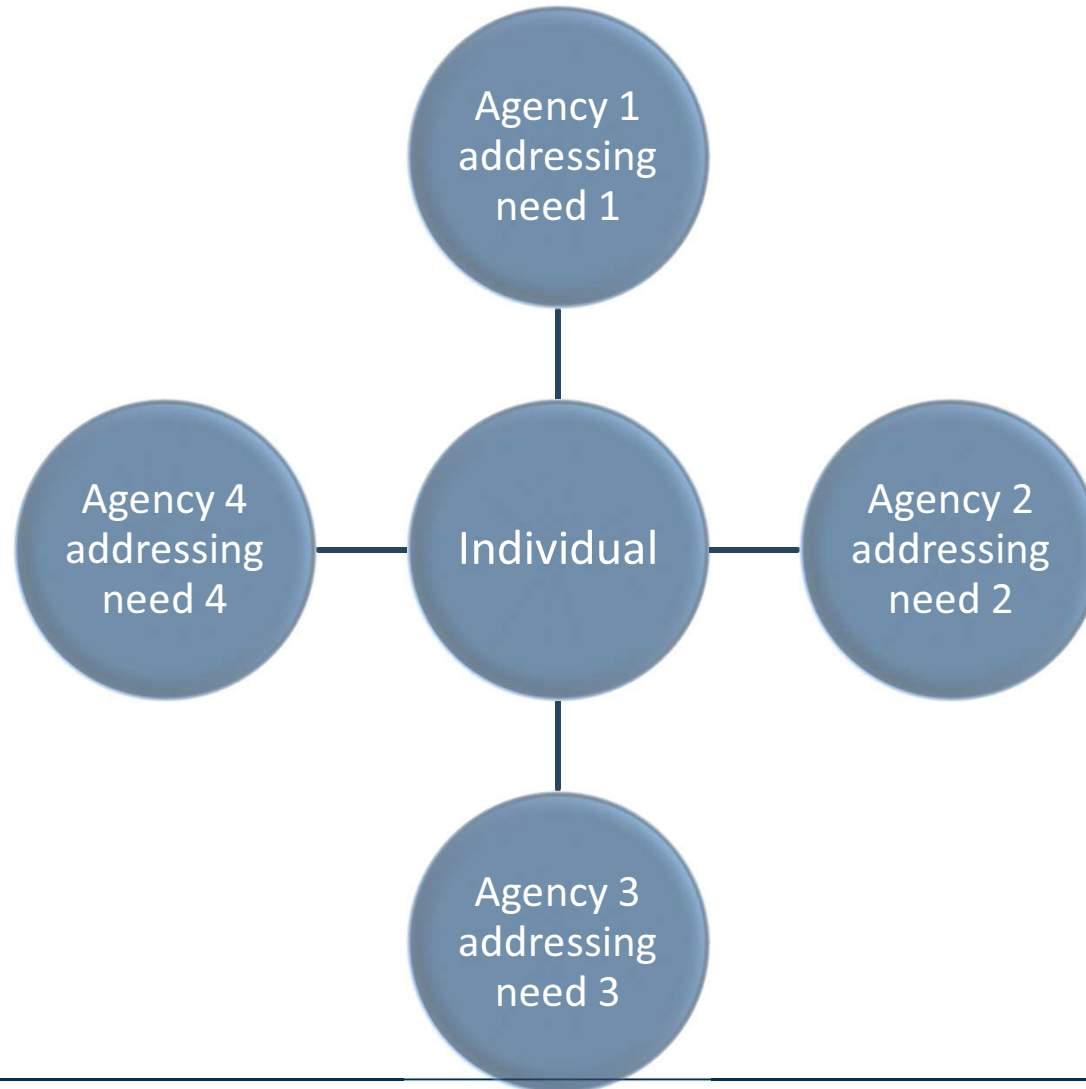
VICTIMS & VULNERABILITY (INTEGRATED VULNERABILITY MANAGEMENT)

# Integrated Vulnerability Management Addressing a Cycle of Unmet Needs





# Integrated Vulnerability Management Addressing Single Needs in Isolation



# Integrated Vulnerability Management Meeting an Individual's Full Range of Needs

Dec 2015

- Multi-agency partnership meeting - representative from LA's, Health, Police
- 14 individuals identified with frequent needs for a range of services.

Jan 2016

- The group obtain a detailed qualitative understanding of the individual's circumstances and full range of needs using all of their agency case information.

Feb 2016

- The group use their enhanced case understanding to decide that actions 1, 2, 3 and 4 are required to address the root cause of the problem.

- A lead representative from 'agency x' is nominated to co-ordinate the delivery of the action plan. They should be someone best placed to engage with the individual.

- After completion of the action plan 'agency x' report back to the group. Quantitative and qualitative assessment of how successful the plan has been.



Leicestershire  
**Police**

Protecting our communities

# Any Questions?

Mark Brennan

[leics.police.uk](http://leics.police.uk)

